### Armored Car Guard FAQ

#### How long does the process take after I get fingerprinted?

The process usually takes a minimum of two weeks. However, it may take longer due to individual factors.

#### **How can I check on the status of my license?**

If it has been more than two weeks since the date of fingerprints you may call 302-739-5991 for an update.

## What are the charges that would disqualify me from getting a license?

See links below for the Laws and Rules and Regulations. The list of disqualifying charges can be found in Title 24, Chapter 13, § 1317 Armored car guard registration requirements.

#### What happens if I am denied my license?

A certified letter will be sent to the address on the individual's application. A copy of the denial will also be sent to the agency listed on the application.

# If I am renewing my license how early do I need to re-apply?

We recommend starting the process at least two months before your expiration date.

## What if I am arrested or found in violation of any disqualifying charges?

You must notify the Professional Licensing Section within 5 business days, excluding weekends and holidays. Failure to report may result in the suspension or revocation of a license.

#### Am I allowed to work if my license is expired?

No, you must have a valid license on your person while performing armored car guard duties.

### If I have a license in another state am I able to work in Delaware?

No, you must apply for a Delaware License. We do not have reciprocity with any other states.

#### What if my license is lost or stolen?

You must come into one of our two locations and fill out the provided form. The fee is \$10.00 and you will receive your replacement license at that time.

### What if my address, phone number or email address changes?

You must notify the Professional Licensing Section within 14 days.

### How can I contact the Professional License Section?

Email Address: <a href="mailto:DSP\_SBIDETECTIVELICENSINGMAIL@STATE.DE.US">DSP\_SBIDETECTIVELICENSINGMAIL@STATE.DE.US</a>.

Phone number: 302-739-5991 Fax number: 302-739-5888

Mailing Address: Professional Licensing Section P.O. Box 430 Dover, DE 19903